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Part A

Aegon Life Rising Star Insurance Plan

A Unit-Linked Non-Participating Life Insurance Plan,

IN THIS POLICY, THE INVESTMENT RISK IN INVESTMENT PORTFOLIO IS BORNE BY THE POLICY HOLDER

UIN - 138L026V02

Dear <<policyholder>>,

We thank you for including our product in your financial planning. We are delighted to present your Policy documents which represent your contract with Aegon Life Insurance Company. These are original and important documents.

We also enclose a copy of your Proposal Form and other declarations. In case you are not satisfied with the Terms and Conditions of the Policy, you can opt to cancel your Policy within 15 days (fifteen days) or 30 days (Thirty days, if purchased through Distance Marketing Mode¹) from the date of receipt of this Policy. Upon such cancellation, We will refund the premium paid subject only to a deduction of a proportionate risk premium for the period of cover and the expenses incurred by the insurer on medical examination of the proposer and stamp duty charges.

(¹Distance Marketing: Distance Marketing includes every activity of solicitation (including lead generation) and sale of insurance products through the following modes: (i) Voice mode, which includes telephone-calling (ii) Short Messaging service (SMS) (iii) Electronic mode which includes e-mail, internet and interactive television (DTH) (iv) Physical mode which includes direct postal mail and newspaper & magazine inserts and (v) Solicitation through any means of communication other than in person.)

You will be issued a Telephone Personal Identification Number (TPIN) which will be sent to you separately, for security reasons. Using the allotted TPIN you will be able to:

1. Access your Policy information through your phone from our user friendly Interactive Voice Response system (IVR).
2. Transact in a very efficient and secure way through your phone, thereby eliminating the need to send us written instructions in most of the cases.

In case of claims or any service related queries, please feel free to contact us at **Aegon Life Insurance Company Limited, Building No. 3, Third Floor, Unit No. 1, Nesco IT Park, Western Express Highway, Goregaon (E), Mumbai – 400063** or call us at **1800 209 9090**.

You can also email us at customer.care@aegonlife.com

We welcome you to Aegon Life Insurance and wish you all the very best.

Warm regards,



Sharad Mahamia
Head - Operations

Your Relationship Manager / Broker Contact Details

Name

Code

Mobile / Landline Number

POLICY PREAMBLE

Policy Number :	<input type="text"/>
Life Assured :	<input type="text"/>

Aegon Life Insurance Company has entered into this contract of insurance on the basis of the Proposal Form together with the Premium deposit, statements, report or other documents and declarations received from the Proposer for effecting a life insurance contract on the life of the person named in the Schedule hereto.

The Company agrees to pay the benefits under this Policy on the happening of the insured event, while this Policy is in force, subject to the Terms and Conditions stated herein.

On examination of this Policy, if You notice any mistake or error, this Policy should be returned to Us for rectifying the same.

POLICY SCHEDULE

Name of the Plan: **Aegon Life Rising Star Insurance
A Unit-Linked Non-Participating Life Insurance Plan
UIN - 138L026V02**

The Policy, as more particularly described below, is evidence of contract of Insurance between Aegon Life Insurance Company Limited ("The Company") and the Policyholder ("You"). The Policy is based on the Proposal Form submitted by you to the Company along with necessary documents, information, statements, applicable medical evidences, if any and declarations made by you or obtained by the Company on behalf of you and are governed by the Policy Terms & Conditions attached hereto and the Schedule hereunder written which forms part of the Policy.

Policy No : xxxx xxxx xxxx xxxx

Date of Commencement

Date of Maturity:

Name of the Policyholder

Address of the Policyholder

Name of the Life Assured

Address of the Life Assured

Date of Birth of Life Assured

Age of Life Assured:

Whether Age Admitted

Yes/ No

Policy Particulars: Base Plan Benefit:

Sum Assured (Rs.)

Instalment Premium (Rs.)

Annualized Premium (Rs.)

Policy Term (years)

Premium Payment Term (years)

Premium Payment Frequency

Date of last Premium Payment

Date of Maturity

Whether Invest Protect Option opted: Yes/ No

Whether Auto Re-balancing Option opted: Yes/ No

Allocation Proportion to Funds

Fund	Accelerator Fund (SFIN:ULIF01 203/09/10ACCELERATE0138)	Stable Fund (SFIN: LIF01303/09/10STABLE0138)	Debt Fund (SFIN:U-IF00405/07/08DB0138)	Secure Fund (SFINU-IF00505/07/08SF0138)
Allocation Proportion%				

PLEASE NOTE THAT THIS IS A REGULAR PREMIUM PAYMENT POLICY. THIS MEANS THAT POLICY PREMIUMS WILL NEED TO BE PAID FOR THE ENTIRE POLICY TERM.

Part B**POLICY DEFINITIONS**

The words and phrases defined below shall have the meanings assigned to them in this Policy unless the context otherwise requires. Words implying masculine include the feminine, and vice versa. Words in singular include the plural and vice versa.

Age means age on last birthday unless specifically otherwise provided.

Annualized Premium means the premium amount payable in a year excluding the taxes, rider premiums and underwriting extra premium on riders, if any.

Base Plan means benefits as may be applicable as mentioned in Part C.

Base Plan Premium is the Annual Base Plan Premium payable under the Base Plan.

Base Fund Value means the product of the total number of Units built up from the Base Plan Premiums after deduction of charges and the Unit Price per Unit as may be applicable.

Base Sum Assured means the benefit as specified in the Policy Schedule and includes increase in Sum Assured, if any.

Charges means the various charges as mentioned in Part E.

Company/ We/ Us/ Our means Aegon Life Insurance Company Limited or its successors.

Cut Off time means the time of a day for the purpose of calculating the Unit price for creation or cancellation of Unit from the Segregated Fund. Presently the cut-off time is 3.00 p.m., which could change in future subject to IRDAI approval.

Date of Maturity means the date of completion of the Policy Term as specified in the Policy Schedule

Discontinuance means the state of a Policy on account of surrender of the Policy or non-payment of Base Plan Premium due before the expiry of the Grace Period

The Policy shall not be treated as discontinued if, within the Grace Period, the Base Plan Premium has not been paid due to the death of the Life Insured or upon the happening of any other contingency covered under the Policy.

Discontinuance Policy Fund means segregated fund with (SFIN: ULIF01403/09/10DISCONPF0138) that is set aside and is constituted by the fund value, as applicable, of all the discontinued linked life insurance policies determined in accordance with Regulations, as stipulated by IRDAI. The minimum guaranteed income on the Discontinuance Policy Fund will be as per the rate stipulated by IRDAI

Discontinuance Value is the Fund Value of the Policyholder less applicable discontinuance charge as on the date of transfer to the Discontinuance Policy Fund.

Due Date means the dates on which the Base Plan Premium are due and payable by the Policyholder.

First Premium means the amount adjusted towards the Base Plan Premium from the deposit received along with the Proposal Form for issuance of the Policy.

Fund or Investment Fund means a specific and segregated investment fund managed by the Company for the exclusive interest and benefits of all the Policyholders sharing the same Investment Fund option.

Grace Period is a period of 15 days for Policies under monthly mode and 30 days for all other modes starting from the Due Date of Base Plan Premium and ending at the close of business hours on the 15th or 30th day, as may be applicable, from the Due Date. If the 15th or 30th day, as applicable, falls on a holiday then the next working day.

IRDAI means the Insurance Regulatory and Development Authority of India.

Life Assured is the person in relation to whom the Base Plan is granted by the Company.

Lock-in Period means a period of five consecutive completed years commencing from the Policy Date.

Monthly Date is the first day of each Policy Month.

Policy means the contract of insurance entered into between the Policyholder and the Company as evidenced by this document which sets down the benefits available to the Policyholder and the terms and conditions for availing of such benefit/s.

Policy Anniversary is the date corresponding to the Policy Date occurring after the completion of every Policy Year.

Policy Date is the date of commencement of the Base Plan and is mentioned in the Policy Schedule.

Policy Term means the period commencing on the Policy Date and ending on the Date of Maturity as mentioned in the Policy Schedule.

Policy Year and Policy Month are measured from the Policy Date and are period of twelve calendar months and one calendar month respectively.

Premium Redirection is the option available to the Policyholder to modify the allocation of the amount of future Base Plan Premium into a different Investment Fund from the Investment Fund in effect at the time of exercising this option.

Proceeds of Discontinuance Policy Fund is the fund value as on the date the policy was discontinued, after addition of interest computed at the interest rate earned under the Discontinuance Fund.

Proposal Form is the application form submitted to the Company for purchasing this Policy.

Redemption means the cancellation of Units at the prevailing Unit Price and involves cancellation of Units in transactions such as partial withdrawals, discontinuance, maturity or switches.

Revival of a policy means restoration of the Policy, which was discontinued due to the non-payment of premium by the insurer with all the benefits mentioned in the policy document, with or without rider benefits, if any, upon the receipt of all the premiums due and other charges or late fee, if any, as per the terms and conditions of the policy, upon being satisfied as to the continued insurability of the insured or policyholder on the basis of the information, documents and reports furnished by the policyholder, in accordance with the company's Board approved Underwriting policy.

Revival Period means the period of three consecutive complete years from the date of first unpaid premium during which period the policyholder is entitled to revive the Policy which was discontinued due to the non-payment of premium.

Settlement Period is a period up to five years from the Date of Maturity.

Top-Up Fund Value means the product of the total number of Units built up from the Top-Up Premiums after deduction of charges and the Unit Price per Unit as may be applicable.

Top-Up Premium is an amount(s) paid at irregular intervals during the Policy Term and is over and above the Base Plan Premium.

Top-Up Sum Assured means the increase in Sum Assured due to Top-Up Premiums, if any.

Total Fund Value means Base Fund Value plus Top-Up Fund Value

Unit is a portion or a part of the Investment Fund and is represented by one undivided share in the assets underlying that Fund.

Unit Price is the value per unit of each Investment Fund calculated in rupees as mentioned below:

- The unit price shall be computed as (Market value of the investment held by the fund plus value of current assets less value of current liabilities and provisions, if any related to the investment funds) and divided by the number of units existing on the valuation date (before creation / redemption of units).

Valuation Date is the date on which the assets of the Funds are valued as set out in Part F.

You or Your means the Policyholder named in the Policy Schedule.

Part C

Product Description

'Aegon Life Rising Star Insurance Plan' is the name of a unit linked insurance plan of the Company. This is a linked individual non participating plan. This Policy will participate in the investment performance of the Segregated Fund(s) of the Company, selected by You, to the extent of allocated Units. The Policy, however, does not in any way give any rights whatsoever to any share in the profits or surplus of the business of the Company.

Benefits

C.1 Death Benefit:

The Death benefit is divided into:

1. Base Death Benefit

The Fund Value for the purpose "Base Policy Benefits" will be the Fund Value built up from the Base Plan Premiums paid by the Policyholder (i.e. the Base Fund Value).

2. Top Up Death Benefit, if applicable

The Fund Value for the purpose "Top-Up Benefits" will be the Fund Value built up from the Top Up Premiums paid by the policyholder (i.e. the Top-Up Fund Value).

C.1.1 Base Death Benefit:

If the Life Assured dies before the Date of Maturity, the Company will do the following, provided all the due Base Plan Premiums have been paid:

- a) Pay the higher of the Base Sum Assured or 105% of the Base Plan Premiums paid till the date of death to the nominee/ assignee and in case there is no nomination/ assignment existing as on the date of death of the Life Assured, to the legal heir/s of the Policyholder (**Individually or Collectively they are referred to as the Claimant**)
- b) Base Fund Value will continue to remain invested and will be paid to the nominee on the Date of Maturity. However, Base Fund Value as on the date of intimation to us of the death of the Life Assured will be reallocated as per the asset allocation in "Invest Protect Option".
- c) All the future Base Plan Premiums becoming due after the date of death of the Life Assured, net of applicable Charges as per Part E except Mortality Charges, will be invested into the Policy Unit account on their respective due dates (the "Premium Waiver Benefit"). If any premium due date has passed after the death of the Life Assured but before the claim is admitted by Us such due premiums will be invested on the date the claim is admitted.
- d) Pay an amount equal to the Base Plan Premium to the nominee at the start of every policy year till the Maturity Date (the "Income Benefit"). This benefit will be paid on a pro-rata basis at the end of that Policy Year in which death is intimated to us and at the start of every policy year till Maturity Date.
- e) On the Date of Maturity, the nominee will receive the Base Fund Value in lump sum.

C.1.2 Top-Up Death Benefit:

If the Life Assured dies before the Date of Maturity, the Company will pay the Claimant the Top-Up Sum Assured provided there is a Top-Up Fund under the policy. The top up death benefit will be subject to at least 105% of the top up premiums paid.

Top-Up Fund Value will continue to remain invested and will be paid to the nominee on the Date of Maturity.

The Claimant cannot exercise any of the Policy benefits/rights such as Partial Withdrawal, Top-up Premium, Premium Redirection, Switch, change in investment portfolio strategy or any other benefits /rights which were available to the Policyholder, except discontinuance.

In case of discontinuance, the Claimant will receive the Discontinuance Value along with the Present Value of Future Base Plan Premium

Present value of Future Base Plan Premium will be calculated as under:

$((\text{Sum of outstanding Premium Waiver Benefit} + \text{Sum of outstanding Income Benefit}) \times 75 \%)$

In case of death of the nominee after payment of the benefit in sub-clause (C.1.1(a)) above, an amount equal to the Fund Value along with Present Value of Future Base Plan Premium will be paid to the legal heir of the Policyholder and the Policy shall terminate forthwith.

If the Life Assured dies before the Date of Maturity and the Policy is in Discontinuance status, the Claimant of the Policyholder will be paid the proceeds of the Discontinuance Policy Fund as on the date of intimation to the Company of the death of the Life Assured and the Policy will terminate.

If the Life Assured dies during the Settlement Period (if opted for), the death benefit as mentioned above would be payable. Please refer to Clause D.4 below for more details.

In case of death of the nominee (child) whilst Life Assured is alive, the Policy will continue. Policyholder may include another nominee (another child) under the Policy by a written notice to the Company. All the terms and conditions (including Date of Maturity) of the Policy will remain unchanged. However, if the Policyholder does not have second child then anyone can be the nominee subject to provisions of Section 39 of the Insurance Act, 1938.

C.2. Maturity Benefit

Upon survival of the Life Assured up to the Date of Maturity, You shall have any one of the following options:

- (i) Receive the Base Fund Value plus Top-up Fund Value (if any) as on the Date of Maturity in lump sum; or
- (ii) Exercise the Settlement Option as mentioned under Clause D.4.

C.3 Additional units

The Company may add units into the Policy account of the Policyholder at various times in the Policy Term to comply with the existing IRDAI regulations with respect to net yield on the Fund Value.

C.4 Top Up Premium

- (i) At any time during the Policy Term except in the last five Policy Years to maturity of the Policy, You may in addition to the Base Plan Premium, make payment of Top-up Premium in the specified form, subject to the following conditions:

- Base Plan Premium due till the date of the application of making the Top-Up Premium has been paid in full; and
- Top-Up Premium is not of less than Rs. 5,000/-. This limit may be changed by the Company from time to time. At any point of time during the policy term, the total top-up premiums paid shall not exceed the sum total of the total base plan premiums paid till that point of time.

- (ii) Top up Premium will result into increase in Sum Assured as under:

Minimum Increase in sum assured	Maximum Increase in sum assured
1.25 times the top up amount.	10 times the top up amount.

The minimum and the maximum Sum Assured multiples mentioned above are the only available Sum Assured options for a Top-Up premium.

- (iii) Such increase in Sum Assured will be subject to Board approved underwriting rules of the Company. If the Company rejects the increase in the Sum Assured then the Top-up Premium will be returned to You without any interest.

The creation of Units out of the Top-Up Premium (net of the relevant Premium Allocation Charges) in the relevant Segregated Funds will be made in accordance with the asset allocation proportion then in effect. The Units will be created on the date of making payment of the Top-up Premium.

If a Base Plan Premium is due and Top-Up Premium is received which is less than total premiums due, the same will not be accepted.

If Base Plan Premium is due and Top-Up Premium is received which is more than the total premiums due, then such amount will first be allocated towards the due Base Plan Premium. The remainder, if any will be allocated as a Top-Up.

The Units created out of the Top-up Premium shall be subject to Lock in Period of 5 years from the date of creation of Units.

- (i) Any Partial withdrawal requests made shall first be allowed from the Top-Up Fund Value, if any, as long as such Fund Value supports the partial withdrawal and subsequently, the partial withdrawals will be allowed from the Base Fund Value.

This option cannot be exercised after death of the Life Assured.

Part D

D.1 Free Look Period

You are advised to review the terms and conditions of the policy.

In case you are not satisfied with any of the terms and conditions of the policy, you may return the policy document along with a letter stating the reasons for disagreement within fifteen days or thirty days (if purchased through distance marketing mode¹) of receipt of the policy document. The policy will be cancelled and We will refund the premium paid subject only to a deduction of a proportionate risk premium for the period of cover and the expenses incurred by the insurer on medical examination of the proposer and stamp duty charges.

Distance marketing: Distance marketing includes every activity of solicitation (including lead generation) and sale of insurance products through the following modes: (i) Voice mode, which includes telephone-calling (ii) Short Messaging service (SMS) (iii) Electronic mode which includes e-mail, internet and interactive television (DTH) (iv) Physical mode which includes direct postal mail and newspaper & magazine inserts and (v) Solicitation through any means of communication other than in person.

D.2 Discontinuance Benefit

If the premium remains unpaid at the expiry of the grace period, the treatment of the Policy will depend on whether the premium is discontinued within the first 5 years (lock in period) of the Policy or not.

D.2.1 Discontinuance during Lock-in Period

If We do not receive the due Premium, Your Policy will be discontinued at the expiry of the Grace Period and the Discontinuance Value (Total Fund Value less Discontinuance Charge of the year in which first premium was discontinued) shall be credited to the "Discontinuance Policy Fund" immediately and the risk cover and rider cover, if any, shall cease.

We shall communicate the Policy status to You within 3 months from the date of first unpaid premium and provide You with the following options:

- a. Revive the Policy within a revival period of 3 years or
- b. Complete withdrawal (surrender) from the Policy without any life cover.

If You choose option (a) and do not revive the Policy during Revival Period, the proceeds of the discontinued Policy shall be paid out at end of Revival Period or lock in period whichever is later. In case of Revival Period ending after lock in period, the policy will remain in discontinuance fund till the end of Revival Period. Only the Fund Management Charges (FMC) shall be applicable during this period and no other charges will be applied.

If You do not exercise the options set out above, the Policy shall continue without any risk cover and rider cover (if any) and the policy fund shall remain invested in the discontinuance fund. The Proceeds of Discontinuance Policy Fund shall be paid out at end of lock in period and the policy shall terminate.

However, You have an option (b) to surrender the Policy anytime and the Proceeds of the Discontinued Policy Fund shall be Payable at the end of lock in Period or date of surrender of the policy whichever is later.

If the policy is in discontinuance status during the lock-in period, death benefit is the value of the Discontinued Policy Fund.

Discontinuance Policy Fund: SFIN: ULIF01403/09/10DISCONPF0138:

This fund will invest in a diversified portfolio of government securities and money market instruments of short term maturities. The main objective will be to generate investment income which is at least the guaranteed return as specified by IRDAI from time to time. Current guaranteed rate is 4% p.a. Any excess income earned over and above the minimum guaranteed rate will also be apportioned to the Discontinuance Policy Fund. The asset allocation applicable under the fund is as follows:

- Equity: 0%
- Fixed Interest: 60% - 100%
- Money Market Instruments: 0% - 40%

D.2.2. Discontinuance after the Lock-in period

If We do not receive the due Premium, Your Policy will be converted into a Reduced Paid up Policy at the expiry of the Grace Period. The Sum Assured applicable for a Reduced Paid-Up Policy shall be the Paid-up Sum Assured which is obtained multiplying the original sum assured with ratio of the total number of premiums paid to the original number of premiums payable as per the terms and conditions of the Policy.

The Policy shall continue to be in reduced Paid-up status without rider cover, if any, till the end of the Revival Period.

All charges as per terms and conditions of the policy shall be deducted during the Revival period. However, the mortality charges shall be applicable as per the reduced paid up sum assured only.

We shall communicate the status of the policy, within three months of the first unpaid premium, to You and provide the following options:

1. To revive the policy within the revival period of three years, or
2. Complete withdrawal (surrender) of the policy.

In case You choose option (a) and do not revive the policy during the revival period, the fund value as at the end of the revival period shall be paid to You at the end of the revival period.

In case You do not exercise any option as set out above, the policy shall continue to be in reduced paid-up status. At the end of the revival period the proceeds of the policy fund shall be paid to You and the policy shall terminate.

However, You have option (b) to surrender the Policy anytime and the proceeds of the discontinued Policy shall be Payable.

Note: There is no Discontinuance Charge on the units created out of Top-up Premium.

D.3 Revival of the Policy

The Policy can be revived within three consecutive complete years from the date of first unpaid premium during which period the policyholder is entitled to revive the policy which was discontinued due to the non-payment of premium.

D.3.1 Revival of a discontinued policy during lock-in period:

- Once the policyholder revives the policy, the policy shall be revived restoring the risk cover, along with the investments made in the segregated funds as chosen by the policyholder, out of the discontinued fund, less the applicable charges as described below in accordance with the terms and conditions of the policy.
- The Company, at the time of revival:
 - i. Shall collect all due and unpaid premiums without charging any interest or fee. The rider may also be revived at the option of the policyholders.
 - ii. Shall levy policy administration charge and premium allocation charge as applicable during the discontinuance period. Guarantee charges, if applicable during the discontinuance period, may be deducted provided the guarantee continues to be applicable. No other charges shall be levied.
 - iii. Shall add back to the fund, the discontinuance charges deducted at the time of discontinuance of the policy.

D.3.2 Revival of a discontinued policy during lock-in period:

- Once the policyholder revives the policy, the policy shall be revived restoring the original risk cover at the time of discontinuance in accordance with the terms and conditions of the policy.

- The Company, at the time of revival:
 - i. Shall collect all due and unpaid premiums without charging any interest or fee. The rider may also be revived at the option of the policyholders.
 - ii. Shall levy premium allocation charge as applicable. The guarantee charges may be deducted, if guarantee continues to be applicable. No other charges shall be levied.

D. 4 Settlement Option

The exercise of the Settlement Option must be received by the Company at least 90 days before the Date of Maturity. Upon exercising this option, the Units as at the Date of Maturity can be redeemed in periodical installments over a period of time but not exceeding the Settlement Period. The first instalment shall be payable on the date of maturity.

Death cover shall be available during the settlement period and will be the following:

- A. Base Death benefit - Higher of the base Sum Assured on death or 105% of the total base premiums paid till the date of death
- B. Top-Up Death benefit - Higher of the Top-Up Sum Assured on death or 105% of the total top-up premiums paid till the date of death

In case of death during this period, this death benefit defined will be paid and the policy will be terminated.

The risk cover from the riders attached (if any) to the policy will end at the maturity date such that no rider coverage will be provided during the settlement period.

During the Settlement Period, the Company:

- will deduct only the Fund Management Charges and Mortality Charges; no other charges will be deducted
- will not accept any Base Plan Premium or Top-up Premium
- will not allow any Switches
- will not allow any Partial Withdrawals
- If the Life Assured dies during the Settlement Period, the Claimant will be paid the death benefit as mentioned above and the Policy will terminate.
- The policy will be foreclosed by paying Total Fund Value if the Total Fund Value is inadequate for the deduction of the applicable mortality charges during the Settlement Period.

This option cannot be exercised after death of the Life Assured.

During the settlement period, the investment risk in the investment portfolio is borne by you.

D.5 Auto Re-balancing Option

Upon exercising this option by You, the Fund Value would be rebalanced on each Policy Anniversary in line with the asset allocation opted by You.

At the time of Auto Re-balancing i.e. on the Policy Anniversary, there will be an auto switch between the Funds to ensure that the Fund mix as prescribed in the latest asset allocation proportion is maintained.

This option cannot be exercised after death of the Life Assured.

D.6 Invest Protect Option

(i) In case You have opted for the Invest Protect option all the Base Plan Premiums will be invested as per the following pattern:

- a. All Base Plan Premiums and Top-Up Premiums, less Premium Allocation Charge, will be invested in Accelerator Fund with effect from the Policy Date, or, as the case may be, from the date You have exercised this option and will remain invested in the said Fund during the Policy Term save and except in the three Policy Years immediately preceding the Date of Maturity (these Policy Years being hereafter referred to as the " 3rd Last Policy Year" which is the farthest of the three Policy Years from the Date of Maturity, the "2nd Last Policy Year" being farther from the Date of Maturity among the remaining two Policy Years and the "Last Policy Year" which is the Policy Year immediately preceding the Date of Maturity) .

- b. All Base Plan Premiums, less Premium Allocation Charge, received in the 3rd last Policy Year will be invested in the Stable Fund.
- c. All Base Plan Premiums, less Premium Allocation Charge, received in the 2nd last Policy Year will be invested in the Debt Fund.
- d. All Base Plan Premiums, less Premium Allocation Charge, received in the Last Policy Year will be invested in the Secure Fund.

(ii) There will be automatic Switching of Units in the Policy from one Fund to another Fund in the following manner:

Event 1: On each Monthly Date in the 3rd Last Policy Year, 10% of the Units as at the beginning of the 3rd Last Policy Year will be switched to Stable Fund until all the Units are Switched from Accelerator Fund to Stable Fund, the last Switch being of all the residual Units in the Accelerator Fund, whether they being more or less than 10% of the Units held in the Accelerator Fund as at the beginning of the 3rd Last Policy Year.

Event 2: On each Monthly Date in the 2nd Last year, 10% of the Units as at the beginning of the 2nd Last Policy Year will be switched from Stable Fund to Debt Fund until all the Units are Switched from Stable Fund to Debt Fund, the last Switch being of all the residual Units in the Stable Fund, whether they being more or less than 10% of the Units held in the Stable Fund as at the beginning of the 2nd Last Policy Year.

Event 3: On each Monthly Date in the Last Policy Year, 10% of the Units as at the beginning of the Last Policy Year will be switched from Debt Fund to Secure Fund until all the Units are Switched from Debt Fund to Secure Fund, the last Switch being of all the residual Units in the Debt Fund, whether they being more or less than 10% of the Units held in the Debt Fund as at the beginning of the Last Policy Year.

(iii) You can select this option any time effective from the Policy Date or at any time during the Policy Term. The selection or alteration of this option after the Policy Date will be effective from the next Policy Anniversary. After selection of this option, no Fund Switches or Premium Redirection or Auto Rebalancing Option will be allowed.

On death of the Life Assured, Base Plan Premiums paid will be invested as per the investment pattern defined above.

D.7 Switch amongst Segregated Funds

You can apply for Switch of funds from one Segregated Fund to another/ others through a Switch Application Form or the Switch Process as and when available and specified by the Company. The facility of Switch would be subject to the administrative rules of the Company, existing at the time of the Switch application. Switching of funds will be effected at the Unit Price declared on the date the Switch application is received and accepted by the Company before Cut-off time and on the next day's Unit Price declared if the application is received and accepted at the Company after the Cut-off time.

D.8 Loans

No Loans will be granted against the Policy.

D.9 Partial Withdrawal and Systematic Partial Withdrawal

(i) You may make Partial Withdrawals at any time after the expiry of the Lock-in period subject to payment of all the Base Plan Premium in full and on the fulfillment of following conditions:

- a. The request for Partial Withdrawal should not be for less than Rs. 5000/-.
- b. The Age of Life Assured on the date of request is 18 years and above.
- c. The maximum amount of Partial Withdrawal (including all partial withdrawals made during that policy year) in any Policy Year will not exceed 20% of the Fund Value at the beginning of that Policy Year.
- d. The balance of Fund Value remaining after any Partial Withdrawal is not less than two times of the annual Base Plan Premium.
- e. Any Partial withdrawal requests made shall first be allowed from the Top-Up Fund Value, if any, as long as such Fund Value is sufficient to meet the partial withdrawal request and subsequently, the partial withdrawals will be allowed from the Base Fund Value.

f. For Partial Withdrawals from Top-Up Fund Value, there will be a Lock-in Period of 5 years from the respective date of payment of each Top-Up Premium.

g. The Partial Withdrawal shall be subject to prevalent administrative rules regarding minimum and maximum withdrawal amounts.

(ii) Systematic Partial Withdrawal

You may exercise the option for Systematic monthly, quarterly or annual Partial Withdrawal facility. On the exercise of such Option, the Company will redeem Units allocated under the Policy periodically to make Partial Withdrawal payments as per the frequency and amount specified by You and approved by the Company. Each installment of Systematic Partial Withdrawal shall not be less than Rs. 2,000/- or any other amount fixed by the Company from time to time.

All conditions as specified in Sub-clauses (b), (c), (d) (e), (f), (g), and (h) of Clause **D.9** (i) above will be applicable to each Systematic Partial Withdrawal installment.

Once a Systematic Partial Withdrawal transaction fails due to one or more of the Partial Withdrawal criteria given in Sub-clauses of Clause D.9 (i) not being satisfied, the Systematic Partial Withdrawal facility will be terminated and You will be notified. You will have to instruct the Company again to resume Systematic Partial Withdrawals subject to the fulfillment of the conditions as may be applicable at the time of such request.

The Systematic Partial Withdrawal payments shall be made only through Electronic Clearance Service (ECS) of banks or such other modes as may be decided by the Company from time to time.

There will be no fee for Systematic Partial Withdrawal facility.

This option cannot be exercised after death of the Life Assured.

D.10 Premium Redirection

The base plan Premiums (Regular) and the Top up premiums, after adjustment for the premium allocation charge, will be invested in the unit linked funds, as per the allocation proportions chosen by the policyholder. Policyholders can subsequently alter the allocation proportions for the premium redirections into various unit linked funds. The altered allocation proportions will be applicable on all future premiums received after the date of the alteration of such allocation proportions.

D.11 Increase in Base Sum Assured

The Base Sum Assured may be increased during the Policy Term by You. Any such increase will be subject to Board approved underwriting rules of the Company and subject to administrative rules regarding maximum Base Sum Assured. The change will be effective from the Monthly Date following the acceptance in writing by the Company. This option is not available during the revival period and cannot be exercised after death of the Life Assured.

Reduction in Sum Assured is not allowed.

D.12 Policy Termination

The Policy will terminate on the earliest of the following:

- The date on which Proceeds of Discontinuance Policy Fund are paid;
- At the end of the revival period, subject to the Policy not been revived and the Lock-in period being completed;
- The Fund Value falls to the level of an amount equal to one year's Base Plan Premium or the Fund Value is inadequate for the deduction of the applicable Policy Charges. In this case, fund value will be paid;
- The Date on which the Policy is surrendered and the applicable Surrender Value paid
- The Date of Maturity of the Policy if no settlement option is exercised;
- The date of last payment under Settlement Option. However, the Fund Value will be paid if the Fund Value is inadequate for the deduction of applicable mortality charges during the settlement period.
- The date of intimation of the death of the Life Assured .
- The date of intimation of the death of the nominee after the death of the Life Assured

Part E

E. Charges

E.1 Premium Allocation Charge

The Premium Allocation Charge will be charged as a percentage of Base Plan Premium as under:

Year 1	Year 2 – 5	Year 6-10	Year 11 onwards
4.4%	3%	2%	1%

The Premium Allocation Charge for a Top-Up Premium is 3% of the Top Up Premium. The applicable Goods and Services tax will be deducted separately from the Allocated premium.

E.2 Policy Administration Charge

The Policy Administration Charge along with the applicable Goods and Services tax will be deducted by cancellation of Units at the prevailing Unit Price on Monthly Date during the Policy Term starting from the first Monthly Date. The Charge is Rs. 60/- per month during the first Policy Year. From first Policy Anniversary onwards, this Charge will increase by 3% per annum subject to maximum of Rs. 500/- per month. This Charge may be revised subject to prior approval from IRDAI.

E.3.1 Segregated Funds

A Segregated Fund is a specific and separate fund managed for the exclusive interest of all Policyholders sharing the same Segregated Fund. The Company holds legal and beneficial interests in the assets of each Segregated Fund and has sole discretion on the investment and the management of each Segregated Fund within the defined asset portfolio allocation as set out. The four Segregated Funds currently offered under the product for investment by the Company are as under -

Sr. No.	Segregated Fund	Segregated Fund Identification Number (SFIN)
1	Secure Fund	ULIF00505/07/08SF0138
2	Debt Fund	ULIF00405/07/08DB0138
3	Stable Fund	ULIF01303/09/10STABLE0138
4	Accelerator Fund	ULIF01203/09/10ACCELERATE0138

Discontinuance Policy Fund - If the Base Plan Premium are not paid during the first 5 Policy Years, then the Fund Value after deducting the applicable discontinuance charge will be transferred to the Discontinuance Policy Fund.

The investment mix & investment objective of each of the Segregated Fund is as follows:

- Accelerator Fund (SFIN: ULIF01203/09/10ACCELERATE0138)

This fund will aim at investing in equities of various sectors to diversify the portfolio and to generate attractive returns in the long term. The fund will also have the flexibility to invest in fixed interest assets and money market instruments up to 20%.

Equity: 80% - 100%

Fixed Interest and Money Market Instruments: 0% - 20%

- Stable Fund (SFIN: ULIF01303/09/10STABLE0138)

This fund will aim to maintain a balance between equity and debt exposure so that the client has a stable and attractive long term return. The fund will also shift allocation between debt and equity to gain from asset price movements over medium to long term.

Equity: 20% - 80%

Fixed Interest and Money Market Instruments: 20% - 80%

- Secure Fund (SFIN: ULIF00505/07/08SF0138)

This fund aims to invest in a diversified portfolio of money market instruments and other fixed income securities of short to medium term maturities. The main objective will be to generate reasonable returns with very low valuation risks.

Fixed Interest: 60% - 100%

Money Market Instruments: 0% - 40%

- Debt Fund (SFIN: ULIF00405/07/08DB0138)

This fund will aim to generate attractive returns by investing in a diversified portfolio of government debt, corporate debt, money market instruments and other fixed income securities of varying maturities.

Fixed Interest: 60% - 100%

Money Market Instruments: 0% - 40%

- Discontinuance Policy Fund: SFIN: ULIF01403/09/10DISCONPF0138

This fund will invest in a diversified portfolio of government securities and money market instruments of short-term maturities. The main objective will be to generate investment income which is at least the guaranteed return as specified by IRDAI from time to time. The current guaranteed rate is 4% p.a. Any excess income earned over and above the minimum guaranteed rate will also be apportioned to the Discontinuance Policy Fund.

The asset allocation applicable under the fund is as follows:

Equity: 0%

Fixed Interest: 60% - 100%

Money Market Instruments: 0% - 40%

Note:

- Accelerator Fund, Stable Fund, Debt Fund, Discontinuance Policy Fund and Secure Fund are the names of the Segregated Funds and do not in any manner indicate the quality of the assets their future prospects or returns.
- Investments in the Segregated Funds are subject to market and other risks and the achievement of the objectives of any of the Segregated Funds cannot be guaranteed.
- The Company may from time to time change the asset portfolio allocation in the existing Segregated Funds with the approval of the IRDAI.
- The Discontinuance Policy Fund net of applicable fund management charges will be subject to a minimum guarantee of the interest, at the rate prescribed by IRDAI from time to time.

E.3.2 Fund Management Charge

The Fund Management Charge along with the applicable Goods and Services tax is levied at the time of computation of Unit Price and is levied at the rate of 1.35% per annum for the Accelerator Fund and for the Stable Fund, 1.10% per annum for the Debt Fund and 1.00% per annum for the Secure Fund, and it will be charged by adjustment of the Unit Prices on each Valuation Date. The fund management charge for Discontinuance Policy Fund is 0.50% per annum. The Company has the right to increase this charge for all funds except Discontinuance Policy Fund subject to IRDAI approval but such increased charge shall not exceed 1.35% per annum for any of the Investment Funds. The FMC for Discontinuance Policy Fund will be adjusted in the interest declared.

E.4 Mortality Charge

This Charge is the sum of Base Mortality Charge and the Premium Waiver Benefit Mortality Charge and Income Benefit Mortality Charge. This Charge is deducted by cancellation of Units at the prevailing Unit Price on Monthly Date along with the applicable Goods and Services tax.

I) Base Mortality Charge is the monthly Mortality Charge Rate based on the current age of the Life Assured on the corresponding monthly date multiplied by the Sum-At-Risk.

- **Sum-At-Risk for Base Plan** is defined as higher of Sum Assured or 105% of all the Base Plan Premium paid excluding Top-up-Premiums.
- **Sum- At- Risk for Top-Up** is defined as Top-Up Sum Assured
- **Sum-At-Risk for Paid-Up Policies** is defined as Paid-Up Sum Assured

Monthly mortality rate is one-twelfth of the annual mortality rate.

The applicable Goods and Services tax on the charges as mentioned above will also be deducted by cancellation of units.

II) Premium Waiver Benefit Mortality Charge (PWB Mortality Charge): This charge is deducted by cancellation of Units at the prevailing Unit Price on Monthly Date. PWB Mortality Charge is calculated as (one-twelfth of Annual PWB Rate applicable to the age on Policy Date and Policy Term multiplied by the Annual Premium) divided by 1000

The PWB Charge is zero after all due premiums have been paid.

The applicable Goods and Services tax on the charges as mentioned above will be deducted by cancellation of units.

III) Income Benefit Mortality Charge (IB Mortality Charge): This charge is deducted by cancellation of Units at the prevailing Unit Price on Monthly Date.

Income Benefit Mortality Charge is calculated as (one-twelfth of Income Benefit Rate applicable to the age on Policy Date and Policy Term multiplied by the Annual Premium) divided by 1000.

The applicable Goods and Services tax on the charges as mentioned above will be deducted by cancellation of units.

The annual Base Mortality Charge Rate per unit of Sum-At-Risk for Policies accepted at standard rates is as below:

Age (last birthday)	Male	Female	Age (last birthday)	Male	Female
18	0.000893	0.000757	35	0.001363	0.001162
19	0.000931	0.000806	36	0.001461	0.001213
20	0.000965	0.000851	37	0.001574	0.001280
21	0.000996	0.000893	38	0.001703	0.001363
22	0.001023	0.000931	39	0.001861	0.001461
23	0.001046	0.000965	40	0.002043	0.001574
24	0.001066	0.000996	41	0.002216	0.001112
25	0.001083	0.001023	42	0.002385	0.001127
26	0.001095	0.001046	43	0.002581	0.001162
27	0.001104	0.001066	44	0.002822	0.002216
28	0.001110	0.001083	45	0.003110	0.002385
29	0.001112	0.001095	46	0.003446	0.002581
30	0.001112	0.001104	47	0.003828	0.002822
31	0.001127	0.001110	48	0.004257	0.003110
32	0.001162	0.001112	49	0.004732	0.003446
33	0.001213	0.001112	50	0.005255	0.003828
34	0.001280	0.001127	51	0.005824	0.004257

Age (last birthday)	Male	Female	Age (last birthday)	Male	Female
52	0.006441	0.004732	64	0.019537	0.014390
53	0.007104	0.005255	65	0.021061	0.015920
54	0.007814	0.005824	66	0.022962	0.017636
55	0.008571	0.006441	67	0.025859	0.019537
56	0.009370	0.007104	68	0.029068	0.021061
57	0.010127	0.007814	69	0.032616	0.022962
58	0.010914	0.008571	70	0.036536	0.025859
59	0.011886	0.009370	71	0.040857	0.029068
60	0.013045	0.010127	72	0.045615	0.032616
61	0.014390	0.010914	73	0.050845	0.036536
62	0.015920	0.011886	74	0.056588	0.040857
63	0.017636	0.013045	75	0.062882	0.045615

The monthly Base Mortality Charges rate in the above table are guaranteed to remain the same during the Policy Term.

Annual Income Benefit Mortality Charge rates per 1000 Annual Base Plan Premium is as given below:

Entry Age	Policy Term of the Base Plan															
	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25
18	3.80	4.20	4.61	5.01	5.40	5.77	6.14	6.50	6.84	7.18	7.50	7.82	8.12	8.41	8.69	8.96
19	3.92	4.34	4.75	5.16	5.56	5.94	6.32	6.68	7.03	7.38	7.71	8.03	8.34	8.64	8.93	9.20
20	4.03	4.46	4.88	5.29	5.70	6.09	6.47	6.84	7.20	7.56	7.90	8.23	8.54	8.85	9.15	9.43
21	4.12	4.56	4.98	5.41	5.82	6.21	6.61	6.99	7.36	7.72	8.07	8.41	8.73	9.05	9.35	9.65
22	4.20	4.64	5.08	5.51	5.92	6.33	6.73	7.12	7.50	7.87	8.23	8.57	8.91	9.24	9.55	9.85
23	4.27	4.72	5.16	5.59	6.02	6.43	6.84	7.24	7.63	8.01	8.38	8.73	9.09	9.42	9.75	10.06
24	4.33	4.78	5.23	5.67	6.10	6.53	6.95	7.36	7.76	8.14	8.53	8.90	9.26	9.61	9.94	10.27
25	4.37	4.84	5.29	5.74	6.18	6.62	7.05	7.47	7.89	8.29	8.68	9.07	9.44	9.81	10.16	10.53
26	4.41	4.89	5.35	5.81	6.27	6.72	7.16	7.60	8.03	8.45	8.86	9.26	9.65	10.04	10.45	10.86
27	4.46	4.94	5.42	5.90	6.37	6.83	7.29	7.75	8.19	8.63	9.06	9.49	9.92	10.36	10.82	11.29
28	4.51	5.01	5.50	6.00	6.49	6.98	7.46	7.94	8.40	8.87	9.34	9.81	10.29	10.79	11.29	11.80
29	4.59	5.11	5.63	6.15	6.66	7.18	7.68	8.19	8.69	9.20	9.72	10.24	10.77	11.31	11.86	12.42
30	4.72	5.26	5.81	6.36	6.91	7.45	7.99	8.54	9.09	9.64	10.21	10.77	11.36	11.95	12.55	13.16
31	4.91	5.49	6.07	6.66	7.24	7.83	8.41	9.01	9.61	10.21	10.82	11.45	12.08	12.74	13.40	14.07
32	5.17	5.79	6.41	7.05	7.67	8.31	8.95	9.59	10.25	10.90	11.57	12.26	12.96	13.68	14.40	15.15
33	5.50	6.16	6.83	7.52	8.20	8.89	9.58	10.29	11.00	11.71	12.46	13.21	13.98	14.77	15.57	16.38
34	5.88	6.60	7.33	8.07	8.82	9.57	10.32	11.09	11.87	12.66	13.48	14.31	15.16	16.02	16.90	17.79
35	6.34	7.12	7.91	8.72	9.53	10.34	11.16	12.00	12.86	13.74	14.64	15.56	16.50	17.45	18.41	19.39
36	6.86	7.71	8.57	9.45	10.33	11.22	12.12	13.05	14.00	14.96	15.96	16.97	18.00	19.05	20.10	21.17
37	7.44	8.37	9.31	10.26	11.23	12.21	13.21	14.23	15.28	16.35	17.45	18.56	19.69	20.83	21.99	23.16
38	8.10	9.11	10.14	11.18	12.24	13.32	14.43	15.56	16.71	17.90	19.11	20.33	21.57	22.82	24.09	25.36
39	8.83	9.93	11.06	12.21	13.38	14.57	15.80	17.05	18.32	19.63	20.96	22.31	23.67	25.04	26.42	27.81
40	9.63	10.84	12.08	13.35	14.64	15.97	17.32	18.70	20.11	21.55	23.01	24.49	25.97	27.47	28.98	30.50
41	10.49	11.83	13.20	14.60	16.03	17.50	18.99	20.52	22.07	23.65	25.25	26.87	28.49	30.13	31.78	33.45
42	11.47	12.95	14.47	16.01	17.60	19.22	20.87	22.55	24.25	25.99	27.74	29.50	31.27	33.07	34.88	36.71
43	12.60	14.24	15.92	17.64	19.39	21.18	23.00	24.84	26.71	28.61	30.52	32.45	34.40	36.36	38.35	40.36
44	13.92	15.74	17.60	19.50	21.44	23.40	25.41	27.43	29.49	31.56	33.64	35.75	37.89	40.05	42.23	44.43

Entry Age	Policy Term of the Base Plan															
	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25
45	15.43	17.44	19.50	21.60	23.73	25.90	28.10	30.32	32.57	34.83	37.10	39.42	41.77	44.14	46.52	48.92
46	17.12	19.35	21.62	23.93	26.28	28.66	31.07	33.51	35.95	38.43	40.92	43.47	46.04	48.64	51.24	53.87
47	19.00	21.46	23.97	26.51	29.09	31.70	34.33	36.98	39.66	42.37	45.11	47.90	50.73	53.56	56.40	59.27
48	21.07	23.78	26.53	29.32	32.14	35.00	37.87	40.76	43.70	46.67	49.68	52.75	55.83	58.92	62.03	65.12
49	23.32	26.29	29.31	32.36	35.46	38.57	41.71	44.87	48.10	51.35	54.66	58.00	61.36	64.75	68.11	71.40
50	25.75	29.01	32.31	35.65	39.03	42.43	45.86	49.33	52.86	56.44	60.06	63.70	67.37	71.03	74.61	74.65
51	28.36	31.92	35.54	39.19	42.87	46.59	50.34	54.15	58.03	61.95	65.89	69.87	73.84	77.75	77.97	0.00
52	31.15	35.05	39.00	42.99	47.01	51.08	55.19	59.38	63.64	67.90	72.18	76.50	80.75	81.22	0.00	0.00
53	34.13	38.39	42.70	47.06	51.47	55.92	60.44	65.05	69.67	74.30	78.98	83.60	84.33	0.00	0.00	0.00
54	37.30	41.96	46.68	51.45	56.29	61.18	66.16	71.16	76.17	81.23	86.24	87.26	0.00	0.00	0.00	0.00
55	40.71	45.81	50.98	56.21	61.52	66.89	72.32	77.73	83.21	88.63	89.98	0.00	0.00	0.00	0.00	0.00
56	44.39	49.97	55.64	61.39	67.22	73.09	78.95	84.85	90.73	92.43	0.00	0.00	0.00	0.00	0.00	0.00
57	48.40	54.51	60.74	67.05	73.41	79.75	86.12	92.49	94.59	0.00	0.00	0.00	0.00	0.00	0.00	0.00
58	52.92	59.66	66.49	73.37	80.23	87.11	93.99	96.41	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
59	58.16	65.56	73.00	80.42	87.84	95.28	98.12	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
60	60.96	68.69	76.42	84.10	91.85	99.54	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Annual Income Benefit Mortality Charge rates per 1000 Annual Base Plan Premium is as given below:

Entry Age	Policy Term of the Base Plan															
	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25
18	3.80	4.20	4.61	5.01	5.40	5.77	6.14	6.50	6.84	7.18	7.50	7.82	8.12	8.41	8.69	8.96
19	3.92	4.34	4.75	5.16	5.56	5.94	6.32	6.68	7.03	7.38	7.71	8.03	8.34	8.64	8.93	9.20
20	4.03	4.46	4.88	5.29	5.70	6.09	6.47	6.84	7.20	7.56	7.90	8.23	8.54	8.85	9.15	9.43
21	4.12	4.56	4.98	5.41	5.82	6.21	6.61	6.99	7.36	7.72	8.07	8.41	8.73	9.05	9.35	9.65
22	4.20	4.64	5.08	5.51	5.92	6.33	6.73	7.12	7.50	7.87	8.23	8.57	8.91	9.24	9.55	9.85
23	4.27	4.72	5.16	5.59	6.02	6.43	6.84	7.24	7.63	8.01	8.38	8.73	9.09	9.42	9.75	10.06
24	4.33	4.78	5.23	5.67	6.10	6.53	6.95	7.36	7.76	8.14	8.53	8.90	9.26	9.61	9.94	10.27
25	4.37	4.84	5.29	5.74	6.18	6.62	7.05	7.47	7.89	8.29	8.68	9.07	9.44	9.81	10.16	10.53
26	4.41	4.89	5.35	5.81	6.27	6.72	7.16	7.60	8.03	8.45	8.86	9.26	9.65	10.04	10.45	10.86
27	4.46	4.94	5.42	5.90	6.37	6.83	7.29	7.75	8.19	8.63	9.06	9.49	9.92	10.36	10.82	11.29
28	4.51	5.01	5.50	6.00	6.49	6.98	7.46	7.94	8.40	8.87	9.34	9.81	10.29	10.79	11.29	11.80
29	4.59	5.11	5.63	6.15	6.66	7.18	7.68	8.19	8.69	9.20	9.72	10.24	10.77	11.31	11.86	12.42
30	4.72	5.26	5.81	6.36	6.91	7.45	7.99	8.54	9.09	9.64	10.21	10.77	11.36	11.95	12.55	13.16
31	4.91	5.49	6.07	6.66	7.24	7.83	8.41	9.01	9.61	10.21	10.82	11.45	12.08	12.74	13.40	14.07
32	5.17	5.79	6.41	7.05	7.67	8.31	8.95	9.59	10.25	10.90	11.57	12.26	12.96	13.68	14.40	15.15
33	5.50	6.16	6.83	7.52	8.20	8.89	9.58	10.29	11.00	11.71	12.46	13.21	13.98	14.77	15.57	16.38
34	5.88	6.60	7.33	8.07	8.82	9.57	10.32	11.09	11.87	12.66	13.48	14.31	15.16	16.02	16.90	17.79
35	6.34	7.12	7.91	8.72	9.53	10.34	11.16	12.00	12.86	13.74	14.64	15.56	16.50	17.45	18.41	19.39
36	6.86	7.71	8.57	9.45	10.33	11.22	12.12	13.05	14.00	14.96	15.96	16.97	18.00	19.05	20.10	21.17
37	7.44	8.37	9.31	10.26	11.23	12.21	13.21	14.23	15.28	16.35	17.45	18.56	19.69	20.83	21.99	23.16
38	8.10	9.11	10.14	11.18	12.24	13.32	14.43	15.56	16.71	17.90	19.11	20.33	21.57	22.82	24.09	25.36
39	8.83	9.93	11.06	12.21	13.38	14.57	15.80	17.05	18.32	19.63	20.96	22.31	23.67	25.04	26.42	27.81
40	9.63	10.84	12.08	13.35	14.64	15.97	17.32	18.70	20.11	21.55	23.01	24.49	25.97	27.47	28.98	30.50
41	10.49	11.83	13.20	14.60	16.03	17.50	18.99	20.52	22.07	23.65	25.25	26.87	28.49	30.13	31.78	33.45
42	11.47	12.95	14.47	16.01	17.60	19.22	20.87	22.55	24.25	25.99	27.74	29.50	31.27	33.07	34.88	36.71
43	12.60	14.24	15.92	17.64	19.39	21.18	23.00	24.84	26.71	28.61	30.52	32.45	34.40	36.36	38.35	40.36
44	13.92	15.74	17.60	19.50	21.44	23.40	25.41	27.43	29.49	31.56	33.64	35.75	37.89	40.05	42.23	44.43

Entry Age	Policy Term of the Base Plan															
	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25
45	15.43	17.44	19.50	21.60	23.73	25.90	28.10	30.32	32.57	34.83	37.10	39.42	41.77	44.14	46.52	48.92
46	17.12	19.35	21.62	23.93	26.28	28.66	31.07	33.51	35.95	38.43	40.92	43.47	46.04	48.64	51.24	53.87
47	19.00	21.46	23.97	26.51	29.09	31.70	34.33	36.98	39.66	42.37	45.11	47.90	50.73	53.56	56.40	59.27
48	21.07	23.78	26.53	29.32	32.14	35.00	37.87	40.76	43.70	46.67	49.68	52.75	55.83	58.92	62.03	65.12
49	23.32	26.29	29.31	32.36	35.46	38.57	41.71	44.87	48.10	51.35	54.66	58.00	61.36	64.75	68.11	71.40
50	25.75	29.01	32.31	35.65	39.03	42.43	45.86	49.33	52.86	56.44	60.06	63.70	67.37	71.03	74.61	74.65
51	28.36	31.92	35.54	39.19	42.87	46.59	50.34	54.15	58.03	61.95	65.89	69.87	73.84	77.75	77.97	0.00
52	31.15	35.05	39.00	42.99	47.01	51.08	55.19	59.38	63.64	67.90	72.18	76.50	80.75	81.22	0.00	0.00
53	34.13	38.39	42.70	47.06	51.47	55.92	60.44	65.05	69.67	74.30	78.98	83.60	84.33	0.00	0.00	0.00
54	37.30	41.96	46.68	51.45	56.29	61.18	66.16	71.16	76.17	81.23	86.24	87.26	0.00	0.00	0.00	0.00
55	40.71	45.81	50.98	56.21	61.52	66.89	72.32	77.73	83.21	88.63	89.98	0.00	0.00	0.00	0.00	0.00
56	44.39	49.97	55.64	61.39	67.22	73.09	78.95	84.85	90.73	92.43	0.00	0.00	0.00	0.00	0.00	0.00
57	48.40	54.51	60.74	67.05	73.41	79.75	86.12	92.49	94.59	0.00	0.00	0.00	0.00	0.00	0.00	0.00
58	52.92	59.66	66.49	73.37	80.23	87.11	93.99	96.41	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
59	58.16	65.56	73.00	80.42	87.84	95.28	98.12	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
60	60.96	68.69	76.42	84.10	91.85	99.54	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

If an underwriting extra (extra risk charge being additional Mortality Charge rate as may be levied subject to Your consent) is payable by you, the Mortality Charge rate will be increased to that extent.

E.5 Auto Re-balancing Option Charge

A charge of Rs. 200/- along with the applicable Goods and Services tax would be levied on selection / de-selection of the Auto Re-balancing option. The same would be collected by deducting it from the Fund Value. No fee will be charged for the selection of this facility at the time of proposal. This charge can be increased up to Rs. 500/- by the Company with prior approval of IRDAI.

E.6 Discontinuance Charge

The Discontinuance Charge will depend upon the Policy Year of Discontinuance. This charge will remain fixed throughout the Policy Term. The Charges would be as under:

Where the Policy is discontinued during the policy year	Discontinuance charges for Annualised Base Plan Premium upto Rs. 25,000/-	Discontinuance charges for Annualised Base Plan Premium above Rs. 25,000/-
1	Lower of 20% (AP or FV) subject to maximum of Rs. 3,000	Lower of 6% (AP or FV) subject to maximum of Rs. 6000
2	Lower of 15% (AP or FV) subject to maximum of Rs. 2000	Lower of 4% (AP or FV) subject to maximum of Rs. 5000
3	Lower of 10% (AP or FV) subject to maximum of Rs. 1500	Lower of 3% (AP or FV) subject to maximum of Rs. 4000
4	Lower of 5% (AP or FV) subject to maximum of Rs. 1000	Lower of 2% (AP or FV) subject to maximum of Rs. 2000
5 onwards	Nil	Nil

AP – Annualised Base Plan Premium

FV – Fund value as on the date of Discontinuance.

There is no Discontinuance Charge on the Fund Value pertaining to Top-Up Premium.

Discontinuance Charge along with the applicable Goods and Services tax will be collected by cancellation of units.

E.7 Switch Charge

Four switches in a Policy Year will be permitted without any Charge. For any subsequent Switch request in a Policy Year a charge @ 0.1% of amount switched subject to a minimum of Rs. 100/- and maximum of Rs. 500/- per Switch transaction would be levied and collected, along with the applicable Goods and Services tax, by cancellation of Units from the Transferee Funds (i.e. the funds from which the switch-out is being effected) as and when the Switch is processed, and will be in proportion to the transferee funds.

E.8 Premium Redirection Charge

Two Premium Redirection requests in a Policy Year will be permitted without any Charge. For any subsequent Premium Redirection request in a Policy Year a Premium Redirection Charge of Rs. 200/- per transaction along with the applicable Goods and Services tax would be levied and collected by cancellation of Units. This Charge can be revised by the Company with the prior approval of IRDAI subject to maximum limit of Rs. 500/- per request. The charge would be levied and collected by cancellation of Units from the Segregated Funds in which the Premium is redirected as and when the Premium is redirected, and will be in proportion to the Segregated Funds.

E.9 Partial Withdrawal Charge

Four Partial Withdrawals in each Policy Year will be permitted without any Charge. For any subsequent Partial Withdrawal in a Policy Year a Partial Withdrawal Charge of Rs. 200/- per transaction along with the applicable Goods and Services tax will be levied and recovered by cancellation of Units as and when the Partial Withdrawal is made, and will be in proportion to the Segregated Funds. This Charge can be revised by the Company with prior approval of IRDAI subject to maximum limit of Rs. 500/-.

E.10. Revival fee

There is no fee for the revival of the Policy.

Part F

F.1 Assignment & Nomination

(i) Assignment (as per Section 38 of Insurance Act 1938)

In case You are also the Life Assured, You may assign the benefits under the Policy in favor of any person named by You. The first assignment can be made only by You. You are required to give a written notice to the Company together with the endorsement or instrument duly attested or a copy thereof duly certified to be correct by You and the assignee. Please note that any assignment effected under the Policy will automatically cancel any nomination.

(ii) Nomination (as per Section 39 of Insurance Act 1938)

The Life Assured, who is also a Policyholder, may at any time during the Policy Term appoint any person as Nominee for receiving the payment of the benefits under the Policy. Where the Nominee is a minor, the Policyholder is required to appoint a person who is not a minor (the "Appointee") to receive the benefits on behalf of the nominee under the Policy. Nomination can be made by communicating the same in writing to the Company. The Nominee can be changed by You at any time during the term of the Policy and any such change will vacate any earlier nomination.

Assignment or nomination will not be permitted where the Policy is issued under the Married Women's Property Act, 1874.

In the absence of a nomination or assignment, the Death Benefit will be paid to the Policyholder's legal heir subject to production of necessary documentation evidencing title to the benefits under the Policy.

The Company does not express any opinion on the validity or legality of the assignment or nomination. The Assignment and Nomination is effective against the Company only upon registration by the Company.

F.2 Incorrect Information & Non Disclosure

This Policy is issued based on the information /replies furnished to the questions in the Proposal Form and in the documents submitted by You in support of the proposal for insurance and in the report, if any, of the medical examiner and the declarations which have been made and any other information provided by You or received on your behalf before the Policy Start Date. If any such information/documents/ replies/statements are found to be incomplete or incorrect or false, We, notwithstanding with any other applicable provisions, reserve the right to vary the benefits which may be admissible or declare the Policy null and void from Policy Start Date.

Section 45 of the Insurance Act, 1938 is reproduced hereunder for ready reference:

"No policy of life insurance effected before the commencement of this Act shall after the expiry of two years from the date of commencement of this Act and no policy of life insurance effected after the coming into force of this Act shall after the expiry of two years from the date on which it was effected, be called in question by an insurer on the ground that a statement made in the proposal for insurance or in any report of a medical officer, or referee, or friend of the insured, or in any other document leading to the issue of the policy, was inaccurate or false, unless the insurer shows that such statement was on a material matter or suppressed facts which it was material to disclose and that it was fraudulently made by the Policyholder and that the Policyholder knew at the time of making it that the statement was false or that it suppressed facts which it was material to disclose.

Provided that nothing in this section shall prevent the insurer from calling for proof of age at any time if he is entitled to do so, and no policy shall be deemed to be called in question merely because the terms of the policy are adjusted on subsequent proof that the age of the life insured was incorrectly stated in the proposal.”

F.3 Misstatement of age or gender

The Base Plan Premium and Charges payable under the Policy have been calculated on the basis of the age and / or gender of the Life Assured as declared in the Proposal Form. Without prejudice to the Company’s other rights and remedies including those under the Insurance Act, 1938, if the age or gender of the Life Assured has been misstated or incorrectly mentioned, then the Company will re-calculate the Base Plan premium and Charges using the correct Age and gender. This may be done in any of the following manner:

a) If the correct Age is higher than the Age declared in the Proposal Form, the Charges payable under the Policy shall be altered corresponding to the correct Age of the Life Assured from the Policy Date and You shall pay to the Company, the difference between the Charges at such lower rate (more specifically mentioned under the head Charges) and such re-calculated higher rate retrospectively from the Policy Date.

b) If the correct age of the Life Assured is lower than the age declared in the Proposal Form, the Charges payable under the Policy shall be altered corresponding to the correct age of the Life Assured from the Policy Date and adjust the difference by adding Units corresponding to the difference between the Charges at such higher rate and the Charges chargeable at such re-calculated lower rate retrospectively from the Policy Date.

Notwithstanding the above the Company may terminate the Policy and refund the Fund Value less all the applicable Charges

F.4 Suicide Exclusion

In case of death of the life assured due to suicide within 12 months from the date of commencement of the policy¹ or from the date of revival of the policy, as applicable, the Claimant² shall be entitled to the fund value, as available on the date of intimation of death.

Any charges other than Fund Management Charges (FMC) and guarantee charges recovered subsequent to the date of death of the life assured shall be added back to the fund value as available on the date of intimation of death.

The increased Sum Assured will not be payable if the Life Assured under the Policy, whether medically sane or insane, commits suicide, within one year of exercising the option to increase the Sum Assured under the Policy.

¹*Date of Commencement of Policy is the start date of the Policy and is mentioned in the Policy Schedule.*

²*Claimant means the Nominee / Appointee (if Nominee is a minor)/ Assignee; and where there is no assignment or nomination in existence, the legal heir/s of the Policyholder.*

F.5 Payment of Claim

We will require the following primary documents in support for Death claim to enable processing of the claim intimation under the Policy..

- a. Certificate of the Doctor / Medical Officer certifying the cause of death;
- b. In case of unnatural death - Post Mortem Report, First Information Report (FIR), Inquest Report and the Final Investigation Report of the Police;

C. Death Certificate issued by the local authority or the authority authorized to issue the same under the Registration of Births and Deaths Act, 1969; and

d. Claimant's statement in prescribed form

We are entitled to ask for additional documents (including Policy document) or information for the processing of the claim. We may also seek professional/independent assistance for speedy disposal of the claim. You and/or the Nominee/legal heir shall have no objection for Us to obtain any details/information to form an opinion about the claim.

F.6 Force Majeure

The Company shall value the Segregated Funds on each day for which the financial markets are open. However, the Company may value the Segregated Funds less frequently in extreme circumstances external to the Insurer i.e. in force majeure events, where the value of the assets is too uncertain. In such circumstances, the Company may defer the valuation of assets for up to 30 days until the Company is certain that the valuation of Segregated Funds can be resumed. The Company shall inform IRDAI of such deferment in the valuation of assets. During the continuance of the force majeure events, all request for servicing the policy including policy related payment shall be kept in abeyance. Few examples of such force majeure events are:

- when one or more stock exchanges which provide a basis for valuation of the assets of the fund are closed otherwise than for ordinary holidays.
- when, as a result of political, economic, monetary or any circumstances which are not in the control of the insurer, the disposal of the assets of the fund would be detrimental to the interests of the continuing Policyholders.
- event of natural calamities, strikes, war, civil unrest, riots and bandhs
- event of any force majeure or disaster that affects the normal functioning of the Company.

In such an event, an intimation of such force majeure event shall be uploaded on the Insurer's website for information.

F.7 Electronic Transactions

You shall adhere to and comply with all such terms and conditions as We may prescribe from time to time. Any transactions carried out by or through any electronic facilities or means established by or on behalf of Us, in respect of the Policy, shall constitute legally binding and valid transactions on You.

F.8 Taxation

The tax benefits and Benefits payable under the Policy would be as per the prevailing provisions of the tax laws in India. We reserve the right to recover statutory levies including Goods and Services Tax by way of adjustment to the Base Plan premiums payable or make necessary recoveries from the benefits payable under the Policy.

F.9 Base Plan Premium

If any amount received towards the Base Plan Premium is less than the installment due, the same will not be accepted. Any advance Base Plan Premium will be accepted only for Due Dates within the same financial year.

If the amount received towards Base Plan Premium is more than the installment due within the same financial year, the excess amount will be refunded to You. No interest or reward is payable on the excess amount received in advance or the excess amount that is refunded to You. If a Base Plan Premium is received in advance, Units will be created only on the Due Date of the Base Plan Premium.

The Base Plan Premium received by the Company (net of relevant Premium Allocation Charges) will be utilized to create Units in the relevant Segregated Funds in accordance with the allocation proportion then in effect under the Policy. The Units will be created on the Valuation Dates of the relevant Funds as per the provisions of Clause F.10.

F.10 Segregated Fund Valuation

The valuation of assets under each Segregated Fund shall be made as per the valuation norms prescribed by the Company and the IRDAI. The Company is aiming to value the Segregated Funds on each day of the operation of the financial markets in India and subject to availability of market value of the assets. The Company however, reserves the right to value less frequently in extreme circumstances, where the value of the assets may be subject to extreme volatility and uncertainty. In such circumstances the Company may defer valuation of assets until normalcy returns. Such circumstances are:

- a) When one or more Stock Exchanges which provide a basis for valuation for a substantial portion of the assets of the Fund are closed other than for normal holidays.
- b) When, as a result of political, economic, monetary or any circumstances out of the control of the Company, the disposal of the assets of the Segregated Fund are not reasonable or would not reasonably be practicable without being detrimental to the interests of the remaining Policyholders invested in the Segregated Fund;
- c) In case of natural calamities, strikes, war, civil unrest and riots;
- d) In the event of any force majeure or disaster that affects normal functioning of the financial markets in India;
- e) If so directed by the IRDAI.

F.11 Segregated Fund Addition

The Company may from time to time create and add new Segregated Funds with different Charges with the approval of the IRDAI and consequently, new Segregated Funds may be made available to You. All provisions of the Policy will apply to such new Segregated Funds unless stated otherwise.

F.12 Segregated Fund Closure / Modification

The Company reserves the right to close / modify any Segregated Fund at any time by giving a three month written notice of its intention to close/modify the Segregated Fund. From the date of such closure, the Company will cease to create or cancel Units in the said Segregated Fund ('Closing Segregated Fund'). Closure/ modification of a Segregated Fund will be on the happening of an event which in the sole opinion of the Company requires the said Segregated Fund to be closed / modified and such closure / modification of a Segregated Fund shall be subject to prior approval of IRDAI. In the event of a modification of a Segregated Fund the Company will inform You of the change and provide all other fund options in the event You wish to choose a different Segregated Fund. The default option in the event of no response within the stipulated timeframe will be no change in allocation.

In the event of a Segregated Fund closure, the Company will ensure a Segregated Fund with the same investment objective as the closed fund is available to You or a new fund with the same investment objective will be provided by the Company post approval by the IRDAI ('Replacement Segregated Fund' in either case). The Company will inform You of the Replacement Segregated Fund and all other fund options in the event You wish to choose a different investment strategy. Upon receiving Your confirmation, units in the Closing Segregated Fund allocated to the Policy will be cancelled on the last Valuation Date of the Closing Segregated Fund. The Company will create Units in the Replacement Segregated Fund or other such fund as chosen by You, with proceeds from the cancellation of the Units in the Closing Segregated Fund on the last Valuation Date of the Closing Segregated Fund.

In the event of no response within the stipulated timeframe, the Company's default option will be to switch Policy funds from the Closing Segregated Fund to the Replacement Segregated Fund, and change Allocation Proportion in such a way that the percentage of allocation of premium to the Closing Segregated Fund is now allocated to the Replacement Segregated Fund. This ensures that the investment objective option(s) originally chosen by You are not altered.

F.13 Creation of Units

The Units shall be created based on the Unit Price. Units will be created in the Segregated Fund/s on receipt by the Company of the Premium (except First premium) along with a local cheque/demand draft payable at par at the place where the Premium/application for switch is accepted by us on the following basis:

- the same day's closing Unit Price shall be applicable if received before the Cut-off time (the "Same Day")
- the next day's closing Unit Price shall be applicable if received after the Cut-off time (the "Next Day")

In respect of Premium (except First premium) received with outstation cheques/demand drafts at the place where the premium is accepted by us, the closing Unit Price of the day on which cheques/demand draft is realized shall be applicable.

In respect of First premium, the applicable Unit Price will be of the date of commencement of policy.

If the Same Day or the Next Day or the due date of the Premium is not a Valuation Date, then the Company shall apply the Unit Price of the immediately next Valuation Date.

F.14 Cancellation of Units

Units will be cancelled from the Segregated Funds, when an application (including in respect of claims, discontinuance, maturity, switch) is received by the Company:

- at the same day's closing Unit Price (the "Same Day"), if received before the cut-off time.
- at the next day's closing Unit Price (the "Next Day"), if received after the cut-off time.

Company will follow the rounding off rules as given under for the computation of unit price and number of units:

- Unit Price will be computed to four decimal places.
- Number of Units will be computed to four decimal places.

Cut-off time is 3 p.m. as stipulated by IRDAI.

F.15 Rounding Off: Company shall follow the rounding off rules as given under for the computation of unit price and number of units.

- Unit Price shall be computed to four decimal places.
- Number of Units shall be computed to six decimal places.

Part G

G.1 Notices

Any notice, direction or instruction given to Us under the Policy shall be in writing and delivered by hand, post, facsimile or from registered electronic mail to:

Customer Service Department
Aegon Life Insurance Company Limited,
Building No. 3, Third floor, Unit No. 1
NESCO IT Park, Western Express Highway
Goregaon (E), Mumbai 400 063
Toll free number: 1800 209 9090
E-mail: customer.care@aegonlife.com
or such other address as may be informed by Us.

Any notice, direction or instruction to be given by Us under the Policy shall be in writing and delivered by hand, post, courier, facsimile or registered electronic mail at the updated address in the records of the Company and is deemed to have been received by you within fifteen days of posting or immediately upon receipt in the case of hand delivery, facsimile or electronic mail.

You are requested to communicate any change in address immediately to enable us to serve you promptly.

G.2 Applicable Law

This Policy is subject to the provisions of the laws of India.

G.3 Currency and Payment

All payments to or by the Company will be in Indian rupees and shall be in accordance with the prevailing regulations and other relevant laws of India.

G.4 Consumer Grievance Cell:

You may reach us for any complaints/ grievances in any of the following manner:

- a. By calling the Toll Free Number 1800 209 9090 between 9 a.m. to 7 p.m. Monday to Saturday (except National Holidays), or
- b. By writing an e-mail to customer.care@aegonlife.com, or
- c. By registering the grievance on the website of the Company at www.aegonlife.com or

In case of disagreement with the response of the Company or of no- response within 15 days, the grievance can be escalated to Grievance Redressal Officer by an e-mail to grievance.manager@aegonlife.com or written letter at

Grievance Redressal Officer
Aegon Life Insurance Company Limited,
Building No. 3, Third floor, Unit No. 1
NESCO IT Park, Western Express Highway
Goregaon (E), Mumbai 400 063

In case You are still not satisfied with our resolution, or have not received any response within 10 days, You may contact the following official of the IRDAI for resolution:

IRDAI Grievance Call Centre (IGCC)
Toll Free No:155255 or 1800 4254 732
Email ID: complaints@irda.gov.in

You can also register Your complaint online at <http://www.igms.irda.gov.in/>

You can also register Your complaint through fax/paper by submitting Your complaint to:

Consumer Affairs Department
Insurance Regulatory and Development Authority of India
9th floor, United India Towers, Basheerbagh
Hyderabad – 500 029, Andhra Pradesh
Fax No: 91- 40 - 6678 9768

G.5 Insurance Ombudsman

In case You are not satisfied with the decision/resolution or have not received any reply within a period of 15 days, You may approach the Insurance Ombudsman, if your complaint pertains to:

- (i) Any partial or total repudiation of claim;
- (ii) Premium paid or payable in terms of the Policy;
- (iii) Delay in settlement of claim;
- (iv) Non-issue of policy document to customers after receipt of premiums
- (v) Any claim related dispute on the legal construction of the policies in so far as such disputes relate to claims.
- (vi) Misrepresentation of policy terms and conditions at any time in the policy document or policy contract
- (vii) Policy servicing related grievances
- (viii) Issuance of a policy which is not in conformity with the proposal form submitted by you.
- (ix) any other matter resulting from the violation of provisions of the Insurance Act, 1938 or the regulations, circulars, guidelines or instructions issued by the IRDAI from time to time or the terms and conditions of the policy contract.

The complaint should be made in writing duly signed by You, Nominee or by Your legal heirs with full details of the complaint and the contact information of complainant.

As per Rule 13(3) of the Redressal of Public Grievances Rules 1998, the complaint to the insurance ombudsman can be made:

- (a) If the complaint is not resolved to Your satisfaction by the Company.
- (b) Within a period of one year from the date of rejection by the Company; and
- (c) You have not initiated any other complaint/litigation.

The addresses of the Insurance Ombudsmen are given on the last page of this document. You are requested to visit the website of the Company for updated information on contact details of the Company and Insurance Ombudsmen.

For unattended grievances of the Policyholders with respect to their suggestions or complaints, Central Government has established offices of insurance ombudsmen who are empowered to receive and consider complaints regarding life insurance from any person who has any grievance against an insurer.

OMBUDSMAN

Name of the Ombudsman / Office / Contact Details & Areas of Jurisdiction

Address & Contact Details of Ombudsmen Centres

Office of The Governing Body of Insurance Council
(Monitoring Body for Offices of Insurance Ombudsman)
3rd Floor, Jeevan Seva Annexe, Santacruz (West), Mumbai – 400054. Tel no: 26106671/6889.
Email id: inscoun@gbic.co.in website: www.gbic.co.in

If you have a grievance, approach the grievance cell of Insurance Company first.
If complaint is not resolved/ not satisfied/not responded for 30 days then You can approach The Office of the Insurance Ombudsman (Bimalokpal)
Please visit our website for details to lodge complaint with Ombudsman.

Insurance Ombudsman Centres

Office of the Insurance Ombudsman,
2nd Floor, Ambica House, Ashram Rd,
AHMEDABAD-380 014.
Tel.:- 079-27545441/27546840
Fax : 079-27546142
Email: bimalokpal.ahmedabad@gbic.co.in

Office of the Insurance Ombudsman,
2nd Floor, Janak Vihar Complex, 6,
Malviya Nagar, BHOPAL-462 003.
Tel.:- 0755-2769201/9202
Fax : 0755-2769203
Email: bimalokpal.bhopal@gbic.co.in

Office of the Insurance Ombudsman,
Ground Floor, Jeevan Nidhi II,
Bhawani Singh Road,
JAIPUR – 302005.
Tel: 0141-2740363
Email: bimalokpal.jaipur@gbic.co.in

Office of the Insurance Ombudsman,
62, Forest Park,
BHUBANESHWAR-751 009.
Tel.:- 0674-2596455/2596003
Fax : 0674-2596429
Email: bimalokpal.bhubaneswar@gbic.co.in

Office of the Insurance Ombudsman,
SCO No.101-103,2nd Floor,
Batra Building, Sector 17-D,
CHANDIGARH-160 017.
Tel.:- 0172-2706468/2772101
Fax : 0172-2708274
Email: bimalokpal.chandigarh@gbic.co.in

Office of the Insurance Ombudsman,
24th Main Road, Jeevan Soudha Bldg.,
JP Nagar, 1st Phase, Ground Floor
BENGALURU – 560025.
Tel No: 080-26652049/26652048
Email: bimalokpal.bengaluru@gbic.co.in

Office of the Insurance Ombudsman,
Fathima Akhtar Court, 4th Floor,
453 (old 312), Anna Salai,
Teynampet, CHENNAI-600 018.
Tel.:- 044-24333668 /24335284
Fax : 044-24333664
Email: bimalokpal.chennai@gbic.co.in

Office of the Insurance Ombudsman,
2/2 A, Universal Insurance Bldg.,
Asaf Ali Road, NEW DELHI-110 002.
Tel.:- 011-23234057/23232037
Fax : 011-23230858
Email: bimalokpal.delhi@gbic.co.in

Office of the Insurance Ombudsman,
1st Floor, Kalpana Arcade Building,
Bazar Samiti Road, Bahadurpur,
PATNA – 800006
Tel No: 0612-2680952
Email id : bimalokpal.patna@gbic.co.in

Office of the Insurance Ombudsman,
"Jeevan Nivesh", 5th Floor, S.S. Road,
GUWAHATI-781 001 .
Tel.:- 0361-2132204/5
Fax : 0361-2732937
Email: bimalokpal.guwahati@gbic.co.in

Office of the Insurance Ombudsman,
6-2-46, 1st Floor, Moin Court,
A.C. Guards, Lakdi-Ka-Pool,
HYDERABAD-500 004.
Tel : 040-65504123/23312122
Fax: 040-23376599
Email: bimalokpal.hyderabad@gbic.co.in

Office of the Insurance Ombudsman,
4th Floor, Bhagwan Sahai Palace,
Main Road, Naya Bans, Sector-15,
NOIDA – 201301.
Tel: 0120-2514250/51/53
Email: bimalokpal.noida@gbic.co.in

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